

REPAIR SERVICE REQUEST

DELIVER TO:

Stiles Machinery
E-Tech Department
3965 44th Street SE
Grand Rapids, MI 49512

rebuildoffice@stilesmachinery.com
Phone: (616) 698-7500
Fax: (616) 698-9411

Upon receiving shipment,
Stiles will contact you
with a quote and RA#.
All inspections free of charge.

RUSH ORDER

CONTACT INFORMATION:

Company Name:

Contact Person: Phone:

Street Address:

City: State: Zip:

Email:

Shipment Date:

ITEM INFORMATION:

Make/Model:

Serial Number:

Reason for Repair:

Inspections are free of charge, excluding all freight charges. If an item is not approved for repair, the unit can be returned disassembled, or can be scrapped by Stiles. Once the unit is disassembled for inspection, it cannot and will not be reassembled unless a repair order is placed. If repair authorization is not approved within 30 days of quotation, and sender has not notified Stiles to ship the item back, the item may be scrapped.

Warranty for workmanship and material only. The warranty period will not begin until installation. Warranty work is to be completed by Stiles only at Stiles' facility. Any work by others on the unit without the written authorization of Stiles voids the repair warranty. Freight charges, in-and-out charges, time lost, and production losses are not included in warranty. No other warranty is expressed or implied.

Payment accepted via credit card, certified check, or net terms if you have a previously existing Stiles customer account.